SwitchView® IP 1020 Remote Access Device
Firmware Release Notes
Version 1.0.1.4
December 21, 2007

This document outlines:
1. Update Instructions
2. Enhancements
3. Fixes
4. Known Issues
5. Flash Update Failure Recovery

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Update Instructions
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Please refer to your user manual for detailed instructions to update the appliance.

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Enhancements
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This release contains the following enhancements:

1. Added support for On-board Web Interface (OBWI) KVM sessions from Mac OS® X clients
    (Mozilla Firefox® browser only).

2. Added support for bookmarks in OBWI.

3. Added Video Noise Compensation checkbox to the OBWI.

4. Improved network performance over a 128Kbps wide area network (WAN) connection.

5. Added support for OBWI KVM sessions from Solaris^{TM} clients.

6. Added support for Microsoft® Internet Explorer 7.

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Fixes
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This release contains the following fixes:

1. Resolved issue where Retina® Network Security Scanner caused a SwitchView device to lose
    remote connectivity.

2. Resolved issue when the video viewer screen would start to blink when the viewer was set to full
    screen mode using the default viewer settings.

3. Disabled the SNMP protocol.

4. Added support for the '\' key on a Sun UK Keyboard.

5. Corrected issue where the OBWI main page improperly displayed Japanese text when accessed from Japanese operating system clients.

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Known Issues
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This release contains no known issues.

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Failure Recovery
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If the green power LED on the back panel of the SwitchView device blinks continuously, the device is in recovery mode. Use the following steps to recover from a failed FLASH upgrade:

Use the following steps to recover from a failed FLASH upgrade:

1. Set up the TFTP server with server IP address 192.168.1.1.

2. Rename the flash update file to the filename "svip1020.fl" and place it into the appropriate directory on the TFTP server.

3. If the SwitchView device is not on, turn it on now.

4. The recovery process will start automatically.

NOTE: If you do not have a TFTP server, there are several shareware and freeware programs on the Internet that you can download and install.