

Vertiv[™] Avocent[®] IPIQ IP KVM Device

Release Notes for FIPS-enabled Device

VERSION 4.5.1.0, JANUARY 2024

Release Notes Section Outline

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NOTE: At this time, the former Vertiv™ Avocent® ADX platform is transitioning into the Vertiv™ Avocent® DSView™ solution. During this transition, there may temporarily still be references to "ADX" within product-related features and documentation.

1. Update Instructions

The Vertiv™ Avocent® IPIQ IP KVM device firmware may be updated through the web User Interface (UI) of either the Vertiv™ Avocent® RM1048P Rack Manager or the Vertiv™ Avocent® MP1000 Management Platform. To access the web UI, enter your assigned IP address into a web browser (this IP address is provided upon initial set up of the rack manager or the management platform).

NOTE: For additional information on this process, see the quick installation guide that was provided with the rack manager or the management platform. These quick installation guides are also available at <u>Vertiv™ Avocent® Rack Manager</u> or <u>Vertiv™ Avocent® Management Platform</u> under the *Documents & Download*s tab.

To update the Vertiv™ Avocent® IPIQ IP KVM device firmware from the rack manager or the management platform:

- Visit the Vertiv™ Avocent® IPIQ IP KVM device firmware download page located here: Vertiv™ Avocent® IPIQ IP KVM Software Download
- Download the latest firmware and save it to your local computer, FTP, HTTP or TFTP server.
 NOTE: The latest firmware version is listed in the Device Firmware Version Information section of these release notes.
- 3. In a web browser, enter https://<appliance.IP> using the appliance IP address.
- 4. Enter your username and password at the login screen; the Targets List screen opens.
- Find your Vertiv™ Avocent® IPIQ IP KVM device listed in the Targets List, then click on the vertical ellipsis icon at the end of this selected target's row.
- 6. Select the Firmware Update option.
- 7. During the firmware update process, select the filename which should be updated along with the Vertiv™ Avocent® IPIQ IP KVM device.

2. Device Firmware Version Information

DEVICE/PRODUCT	VERSION	FILENAME
Vertiv [™] Avocent® IPIQ IP KVM device	4.5.1.0	ipiq_4.5.1.0-fips.fl



3. General Features Overview

For more information and detailed instructions on using the VertivTM Avocent® IPIQ IP KVM device, visit the following locations: NOTE: Select the *Documents & Downloads* tab from each link location to access documentation options.

- Information on using and installing the Vertiv™ Avocent® IPIQ IP KVM device: Vertiv™ Avocent® IPIQ IP KVM Device
- Information on managing the Vertiv[™] Avocent® IPIQ IP KVM device with a Vertiv[™] Avocent® RM1048P Rack Manager:
 Vertiv[™] Avocent® Rack Manager
- Information on managing the Vertiv[™] Avocent[®] IPIQ IP KVM device with the Vertiv[™] Avocent[®] MP1000 Management Platform:
 Vertiv[™] Avocent[®] Management Platform

NOTE: If you need additional assistance, please contact your Vertiv Technical Support representative.

Supported Features List

The following additional features are also available with this release of the Vertiv™ Avocent® IPIQ IP KVM device:

This release automatically enables FIPS 140-2 support on the Vertiv™ Avocent® IPIQ IP KVM device.

4. Client Browser Support Information

NOTE: Unless noted otherwise, both 32-bit and 64-bit browsers are supported.

BROWSER	PREFERRED VERSION	SUPPORTED VERSIONS
Edge	120+	79+
Firefox (Windows, MacOS, Linux)	120+	35+
Chrome	120+	40+
Safari	17+	12+

5. Viewer Support and Version Information

Supported Viewers

VIEWER	VERSION
KVM Viewer	4.28.1

6. TCP Port Usage Information

NOTE: TCP port usage is bidirectional unless otherwise noted.

PORT	ТҮРЕ	DESCRIPTION
443	TCP	General Communications (TCP)



7. Known Issues and Limitations

- This release does not support Microsoft Internet Explorer.
- Virtual media for a USB device (in some cases) is not displayed on some Windows versions (for example, Windows 10). Here is the current workaround for this issue in case you experience it:

To display virtual media for a USB device on Windows versions experiencing this issue:

- From your Windows Control Panel, select the Device Manager.
 NOTE: In Windows 10, right-click the Start menu and select Device Manager.
- 2. Select Universal Serial Bus controllers.
- 3. Right-click on AVOCENT CDR and select Properties.
- 4. Click the *Driver* tab, then select *Update Driver*.
- 5. Select USB Mass Storage Device and click Next.
- 6. Close the Device Manager window; the USB drive is now available for virtual media.

8. Resolved Issues

- Fixed issue where the Vertiv™ Avocent® IPIQ IP KVM device displays a misalignment between the Windows desktop resolution and the active signal resolution (CAS-65487-K8Q8S2).
- The Vertiv™ Avocent® DSView™ solution Application Programming Interface (API) now supports customer-supplied server certificates.

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