

Vertiv™ Avocent® MP1000VA Management Platform Virtual Appliance

VMware Deployment Release Notes

VERSION R12 (3.96.1), JULY 2026

Release Notes Section Outline

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1. Overview

IMPORTANT NOTE: These release notes strictly apply to users deploying the management platform virtual appliance for the first time and serve as a guide for completing the initial deployment process. If the virtual appliance has already been deployed, please refer to the release notes for the VMware and Hyper-V Upgrade ([Vertiv™ Avocent® MP1000 Software Downloads](#)), as they contain critical firmware updates, including upgrade instructions, bug fixes, features and enhancements, and more.

NOTE: At this time, the former Vertiv™ Avocent® ADX platform is transitioning into the Vertiv™ Avocent® DSView™ solution. During this transition, there may temporarily still be references to “ADX” within product-related features and documentation.

The Vertiv™ Avocent® MP1000VA Management Platform Virtual Appliance offers the same features available in the Vertiv™ Avocent® MP1000 Management Platform, but in a virtual environment. The Vertiv™ Avocent® MP1000VA Management Platform Virtual Appliance supports VMware vSphere Hypervisor (ESXi 7.0 and 8.0) and VMware vCenter Server (7.0 and 8.0). Vertiv distributes the virtual appliance as an Open Virtual Appliance (OVA) file that includes all necessary components in a single convenient package designed for loading into the VMware vSphere and the VMware vSphere Hypervisor (ESXi).

2. Getting Started

For deployment prerequisites and instructions, please see the Vertiv™ Avocent® MP1000VA Management Platform Virtual Appliance Installation/Deployment Guide. After the virtual appliance has been deployed, license activation is required. Refer to the Vertiv™ Avocent® MP1000 User Guide for information on license activation, initial system configurations, and other basic operations. All user documentation is available on the product page under the *Documents & Downloads* tab ([Vertiv™ Avocent® MP1000 Management Platform Virtual Appliance](#)).

NOTE: For further assistance, contact your Vertiv Technical Support representative.

3. Appliance Firmware Version Information

The information in the following table applies to this version: R12 (3.96.1). If using a different version of the OVA file, the applicable version number will appear in the filename in the following format: AvocentADXVirtualAppliance<VERSION>.ova.

NOTE: The latest OVA file version is available on the software download page ([Vertiv™ Avocent® Management Platform Software Download](#)).

APPLIANCE/PRODUCT	VERSION	FILENAME
Vertiv™ Avocent® MP1000VA Management Platform Virtual Appliance	R12 (3.96.1)	AvocentADXVirtualAppliance3.96.1.ova

4. Known Issues and Limitations

- **WARNING: Action Required Before February 2027**

R13 is a mandatory update, slated for later release. Once available, please install R13 as soon as possible to avoid service disruption. Appliance communication may become unstable after February 2027 if R13 is not installed.

- When deploying the Vertiv™ Avocent® MP1000VA Management Platform Virtual Appliance on a VMware vSphere ESXi standalone server, an error occurs to indicate that a required disk image is missing. To resolve this issue, refer to section 3.4.2 of the Vertiv™ Avocent® MP1000VA Management Platform Virtual Appliance Installation/Deployment Guide on the [Vertiv™ Avocent® MP1000 Management Platform Virtual Appliance](#) product page under the *Documents & Downloads* tab.