

Vertiv™ Avocent® MP1000 Management Platform and Vertiv™ Avocent® MP1000VA Management Platform Virtual Appliance

Release Notes

VERSION 3.66.8, MAY 2024

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1. Notes for Updating the Hardware Appliance

The Vertiv™ Avocent® MP1000 Management Platform firmware may be updated through the web user interface (UI). To access the Vertiv™ Avocent® MP1000 Management Platform web UI, enter your assigned IP address into a web browser (this IP address is provided upon initial set up of the management platform).

NOTE: For additional information on this process, see the Vertiv™ Avocent® MP1000 Management Platform Quick Installation Guide that is provided with the platform and also available at www.vertiv.com/Management-Platform under the *Documents & Downloads* tab.

IMPORTANT NOTE: Prior to updating the hardware appliance firmware, ensure your hardware will have full integration software support with this release. For more information, contact your Vertiv Technical Support representative.

2. Notes for Updating the Virtual Appliance

This new release supports upgrading the Vertiv™ Avocent® MP1000 Management Platform Virtual Appliance in both VMware and Hyper-V virtual environments, and it assumes the virtual appliance is already deployed on your system. If you need instructions on preparing for and deploying the virtual appliance, or if you need any additional information related to the initial launch of the virtual appliance, see the Vertiv™ Avocent® MP1000VA Installation/Deployment Guide that is available on the product page under the *Documents & Downloads* tab ([Vertiv™ Avocent® MP1000 Management Platform Virtual Appliance](#)). Once you have deployed the virtual appliance and are ready to upgrade to the latest version, proceed to the next section of these release notes.

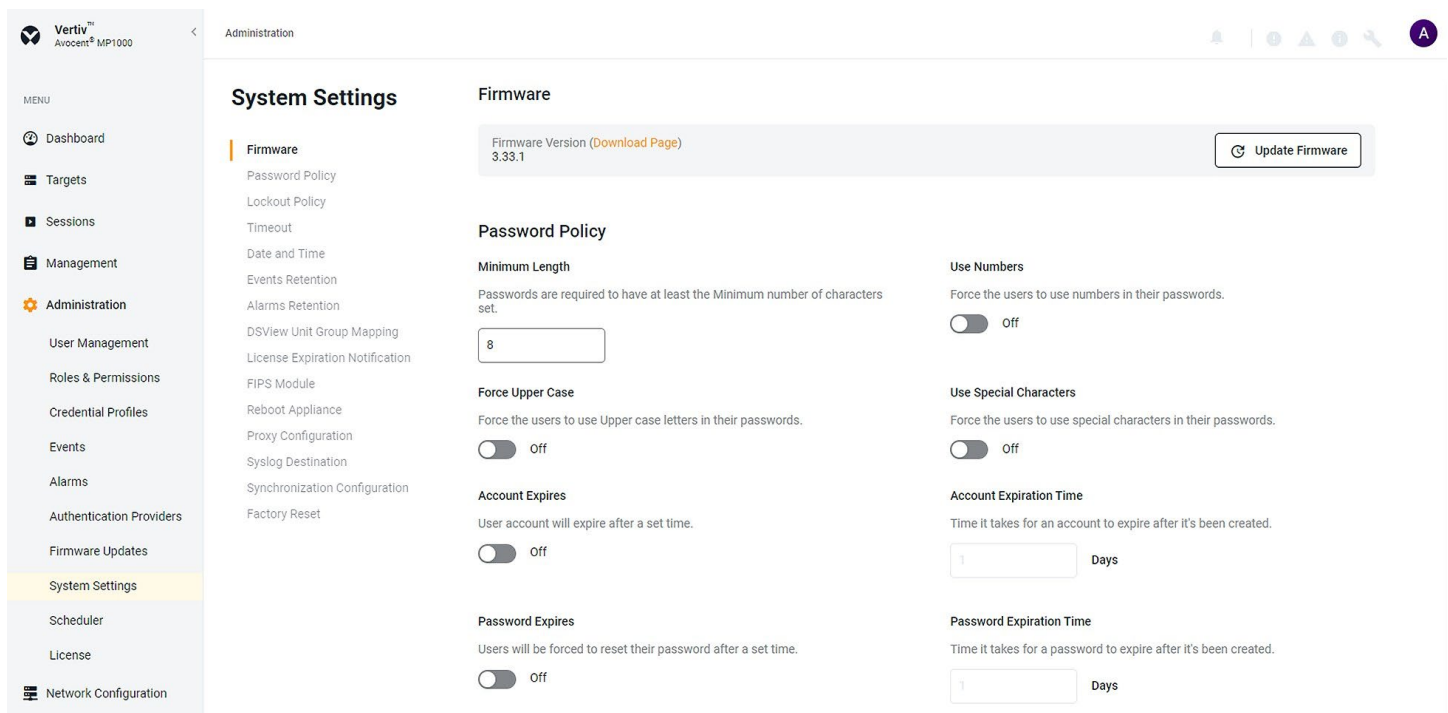
IMPORTANT NOTE: Initial deployment of the virtual appliance in a VMware virtual environment is done with an Open Virtual Appliance (OVA) file (.ova). Similarly, initial deployment of the virtual appliance in a Hyper-V virtual environment is done with a Virtual Hard Disk (VHDX) file (.vhdx). Ensure you do not attempt to update the virtual appliance with that file; the upgrade file is an img.xz file. Additionally, the upgrade files for the virtual appliance are NOT interchangeable with the hardware appliance upgrade files. Prior to upgrading, verify you are using files specifically for the Vertiv™ Avocent® MP1000VA Management Platform Virtual Appliance.

3. Update Instructions

NOTE: If you have previously configured a cluster with either a management platform hardware or virtual appliance, the node must be deconstructed to successfully perform a firmware upgrade. To deconstruct the node from the web UI, navigate to the *Management - High Availability* screen. First, remove the Standby node from the cluster, then remove the Primary node. Once the cluster has been torn down, you may proceed to the below procedure to upgrade the firmware.

To update the management platform appliance firmware:

1. Visit the Vertiv™ Avocent® MP1000 Management Platform firmware download page located here: [Vertiv™ Avocent® Management Platform Software Download](#)
2. Download the latest firmware and save it to your local computer, FTP, HTTP or TFTP server.
NOTE: The latest firmware version is listed in the Appliance Firmware Version Information section of these release notes.
3. In a web browser, enter **https://<appliance.IP>** using the IP address for eno1 that you configured from the Vertiv™ Avocent® MP1000 Management Platform console menu.
4. Enter your username and password at the login screen; the Targets List screen opens.
5. In the sidebar, select *Administration - System Settings* and click the *Update Firmware* button.



The screenshot shows the web interface for the Vertiv Avocent MP1000 Management Platform. The left sidebar contains a menu with options like Dashboard, Targets, Sessions, Management, Administration (highlighted), User Management, Roles & Permissions, Credential Profiles, Events, Alarms, Authentication Providers, Firmware Updates, System Settings (highlighted), Scheduler, License, and Network Configuration. The main content area is titled 'Administration' and 'System Settings'. Under 'System Settings', the 'Firmware' section is active, showing the current 'Firmware Version (Download Page)' as 3.33.1 and an 'Update Firmware' button. Below this, the 'Password Policy' section is expanded, showing settings for Minimum Length (8), Force Upper Case (Off), Account Expires (Off), and Password Expires (Off). Other sections like 'Use Numbers', 'Use Special Characters', 'Account Expiration Time', and 'Password Expiration Time' are also visible, all currently set to 'Off' or '1 Days'.

6. Select the firmware file and click *Update*.

4. Appliance Firmware Version Information

NOTE: Starting with this appliance firmware upgrade (v3.66.8), the file extension has been changed from .img.xz to .fl for both the hardware and virtual appliance.

NOTE: Before upgrading the management platform hardware or virtual appliance using the .fl file, you must first upgrade the appliance to firmware version 3.58.4 (released in February 2024).

APPLIANCE/PRODUCT	VERSION	FILENAME
Vertiv™ Avocent® MP1000 Management Platform	3.66.8	obsidian-3.66.8-update.fl
Vertiv™ Avocent® MP1000VA Management Platform Virtual Appliance	3.66.8	AvocentADVirtualAppliance3.66.8-update.fl

5. Features and Enhancements

The following features and enhancements are available with this release of the Vertiv™ Avocent® MP1000 Management Platform and Vertiv™ Avocent® MP1000VA Management Platform Virtual Appliance:

- This release includes the following updates for the High Availability (HA) feature in the management platform:
 - The HA cluster supports one primary node and two standby nodes.
 - Users can specify the order in which standby nodes in the HA cluster fail over as a primary node in the event of an outage.
 - The HA cluster nodes can be located on different networks.
 - The VIP/uCARP virtual IP feature is no longer supported on existing HA clusters. For instructions on reconfiguring an existing HA cluster, please refer to the Vertiv™ Avocent® MP100 User Guide located on the product page under the Documents & Downloads tab: www.vertiv.com/Management-Platform
 - The Vertiv™ Avocent® MP1000VA Management Platform Virtual Appliances now supports multiple network interfaces.
 - Adding a node to a cluster is a protected operation that requires the user to enable the explicit permission under *Administration - System Settings - High Availability Policy - Manual Role Control*. It is highly recommended to enable both the High Availability and Manual Role Control settings before adding a node to the cluster.

Resolved Issues

- General issues resolved:
 - Fixed issue where the username at the top of the right page is not displayed correctly after logging to the management platform with an external user from an Active Directory authentication provider (CA-0000818457).
 - Fixed issue where the management platform appliance is out of memory (CA-0000845606).
 - Fixed issue where a duplicate icon to launch a serial session for a merged target associated with ports on the Vertiv™ Avocent® ACS800 and/or ACS8000 advanced console systems appliance is displayed on the Targets List and Appliance View (CAS-55823-Z2HOCO).
 - Fixed issue where a request to get the diagnostic logs for all services using the CLI shows an internal error while combining the log information (CA-0000860137).
- Resync issues resolved:
 - Fixed issue where users were unable to resync the names of target devices connected to a Vertiv™ Avocent® MergePoint Unity™ switch managed by Vertiv™ Avocent® DSView™ 4.5 management software, which prevented target devices from launching KVM sessions.
- Firmware Upgrade issues resolved:
 - Fixed issue where statically assigned DNS entries are being deleted and replaced with default values after performing a management platform firmware upgrade (CA-0000779993). Note that when the network setting is set to DHCP, the DNS entries will be disabled and the DNS server information will be obtained from the DHCP server.
 - Fixed issue where a custom signed certificate for an LDAP or Active Directory server is not being persisted after a management platform firmware upgrade (CA-0000793600).
- Resource Group issues resolved:
 - Fixed issue where adding target devices located across multiple pages to an existing resource group caused some of the devices in the resource group to be deselected and removed from the resource group.

- Web UI issues resolved:
 - Fixed issue where the letter at the upper right corner of the page does not match the first letter of a user from an Active Directory server after the user logs into the management platform (CA-0000818457).
 - Fixed issue where configuring a notification policy with a list of email addresses separated by a carriage return generates an error message.
 - Fixed issue where the user is unable to change a full name in the User Preferences view.

6. Device Support Information

The following devices may be managed by the Vertiv™ Avocent® MP1000 Management Platform:

- Vertiv™ Avocent® RM1048P Rack Manager
- Vertiv™ Avocent® IPUHD 4K IP KVM device
- Vertiv™ Avocent® IPIQ IP KVM device
- Vertiv™ Avocent® ACS800 and/or ACS8000 advanced console systems
- Vertiv™ Avocent® IPSL IP serial device
- Vertiv™ Geist™ rPDUs
- Vertiv™ Liebert® rack UPS devices
- Vertiv™ Avocent® Universal Management Gateway appliance UMIQ-v2 module converted to operate as a Vertiv™ Avocent® IPIQ IP KVM device
NOTE: For this functionality, contact your Vertiv Technical Support representative.

7. Language Support Information

The Vertiv™ Avocent® MP1000 Management Platform software currently supports English and Simplified Chinese.

8. Client Browser Support Information

NOTE: Unless noted otherwise, both 32-bit and 64-bit browsers are supported.

BROWSER	PREFERRED VERSION	SUPPORTED VERSIONS
Edge	115+	79+
Firefox	115+	35+
Chrome	115+	40+
Safari	16+	12+

9. Viewer Support and Version Information

Supported Viewers

VIEWER	VERSION
KVM Viewer	4.31.1
Serial Viewer	4.13.1
Virtual Machine (VM) Viewer	3.15.1

10. Dashboard Support Information

ITEM	VERSION
Dashboard	1.29.1

11. Server Processor (SP) Support Information

Tested SPs/Servers and Firmware

NOTE: Other SPs that support IPMI 2.0 may also be supported.

SERVICE PROCESSOR	FIRMWARE VERSION	PROTOCOLS
Dell iDRAC6 (R)	2.92	IPMI 2.0
Dell iDRAC7	2.65.65.65	Redfish, IPMI 2.0
Dell iDRAC8	2.84.84.84	Redfish, IPMI 2.0
Dell iDRAC9	6.10.80.00	Redfish, IPMI 2.0
HP iLO 2	iLO 2 v2.33	IPMI 2.0
HP iLO 3	iLO 3 v1.92	IPMI 2.0
HP iLO 4	iLO 4 v2.82	Redfish, IPMI 2.0
HP iLO 5	iLO 5 v2.91	Redfish, IPMI 2.0
Lenovo IMM2	TCOO60A 5.90	IPMI 2.0
Lenovo XCC	CDI3A8N 9.40	Redfish, IPMI 2.0
FSC iRMCS4	9.62F	IPMI 2.0
ACI	v4.3-2022-r08	Redfish, IPMI 2.0
OpenBMC	2.9, 2.11	Redfish, IPMI 2.0

Supported SPs/Servers for Launching KVM Sessions

SERVICE PROCESSOR	PORT	PORT TRAFFIC
Dell iDRAC7	5900	Inbound
Dell iDRAC8	5900	Inbound
Dell iDRAC9	5900 (default), 443 (configured with racadm)	Inbound
HP iLO 4	5900 (firmware < 2.8), 443 (firmware > 2.8)	Inbound
HP iLO 5	443	Inbound
XCC	3900	Inbound

12. Power Distribution Unit (PDU) Support Information

PRODUCT FAMILY	FIRMWARE VERSION
Vertiv™ Geist™ I-03 PDU	5.10.4

13. Rack UPS Support Information

SUPPORTED VERTIV RACK UPS PRODUCT
Vertiv™ Liebert® GXT4 and GXT5 UPS
Vertiv™ Liebert® PSI5 UPS
Vertiv™ Edge UPS
Vertiv™ Liebert® APS UPS

14. TCP Port Usage Information

PORT	TYPE	PORT TRAFFIC	DESCRIPTION
443	TCP	Inbound, Outbound	General Communications (TCP)
22	TCP	Inbound	General Communications (TCP)
3871	TCP	Outbound	Vertiv™ Avocent® ACS800/8000 advanced console systems
445	TCP	Outbound	The SMB host port must be open for the management platform to connect to a remote network drive for backup and restore operations.

15. Vertiv™ Avocent® DSView™ Management Software Versions

SOFTWARE VERSION	SERVICE PACK	RELEASE DATE
4.5.0	SP15	July 15, 2022
4.5.0	SP16	December 9, 2022

NOTE: Launching KVM and serial sessions to devices managed by the Vertiv™ Avocent® DSView™ software requires the activation of a Vertiv™ Avocent® DSView™ Software Development Edition license on the Vertiv™ Avocent® DSView™ software system.

16. Known Issues and Limitations

This release contains the following known issues and limitations:

- High Availability issues:
 - Adding a node with a DHCP address to a cluster causes synchronization issues. To resolve this issue, configure the node to have the original static IP address when the node was first added to the cluster and then reboot the node in which the static IP address was changed.
 - The role in the High Availability list view may display “Standalone” for a node that is added to a cluster as a standby node. To resolve this issue, click on the 3-button menu at the end of the row of the node you want to correct and select the *Set to Standby* option. The role in the High Availability list view will be updated to “Standby”.

- A cluster node transition between primary and standby may cause the status of target devices managed by the Vertiv™ Avocent® DSView™ management software to show as non-responsive. To resolve this issue, remove the Vertiv™ Avocent® DSView™ server from the management platform, then re-add it and wait for the status to update.
- Virtual Machine issues:
 - The status and power control for virtual machines running in Hyper-V are not displayed correctly in the Appliance View.
 - Adding a VM host on the Virtualization page displays an error message even though the VM host is successfully added to the management platform. To avoid this error message, you can add the VM host from the Appliance View page.
 - The Network Configuration page displays an error message when entering a period character in the Domain Name field.
- SP issues:
 - Users are unable to access the web UI for iDRAC 8/9 service processors with firmware version 5.10.50.00 or higher from the Target List view. To resolve this issue:
 1. Log in to the iDRAC 8/9 service processor from a console window.
 2. Execute the **racadm get idrac.webserver.HostHeaderCheck** command and verify the host header check is enabled.
 3. Execute the **racadm set idrac.webserver.HostHeaderCheck 0** command and verify it is successfully executed.
 4. Execute the **racadm get idrac.webserver.HostHeaderCheck** command and verify the host header check is disabled.
 5. Launch the web UI for the iDRAC 8/9 service processor from the Target List view.
 - Accessing details for SPs that were discovered using invalid Credential Profile information results in an error message and no device details are shown. The workaround for this is to update the Credential Profile in the SP's Properties panel and perform a Resync operation, or you can rediscover one or more SPs with an IP Range Discovery operation using the correct Credential Profile(s).
 - SPs that are connected to a Vertiv™ Avocent® RM1048P Rack Manager, then deleted from the Appliance View are not being rediscovered and added to the Appliance View after performing a resync operation.
 - Retrieving metric information from service processors may fail within a specific period of time (for example, 30 minutes) after an initial request to obtain metric information has been initiated.
 - OpenBMC SPs do not support virtual media, sensor, power or thermal data.
 - Mounting virtual media on iDRAC7/8 SPs behaves inconsistently.
 - CIFS and NFS are not operational for HP iLO4 and iLO5 SPs.
 - Unable to add an HP iLO4 device that is configured with a 1-1 NAT rule in the Vertiv™ Avocent® RM1048P Rack Manager to the management platform.
 - No access is given to archived events on an HP iLO5 SP.
 - The default system roles (User-Role, User-Administrator-Role and System-Maintainer-Role) do not include access to SPs.
- Session/Viewer issues:
 - Unable to map Virtual Media files or folders using the Firefox client browser. This feature is only supported by Chrome and Edge client browsers.
 - The icon to launch viewer sessions at the row level of the Appliance and Target List Views is missing for serial target devices that are managed by the Vertiv™ Avocent® DSView™ management software and displayed on the Management Platform web UI. The icon to launch viewer sessions is available on the Properties side panel.
 - Renaming a target device that is managed by the Vertiv™ Avocent® DSView™ management software and displayed on the Management Platform web UI prevents launching a viewer session to the target device.
 - After the initial discovery of a Vertiv™ Avocent® IPIQ IP KVM device, the launch KVM icon in the Targets List and Appliance View remains disabled until the device has completed the registration process. The Targets List View page can be refreshed after a few minutes to access the launch KVM icon for the device.
 - VM sessions are not cleared after exiting the KVM Viewer.
 - After changing the time zone or enabling NTP on the Vertiv™ Avocent® IPUHD 4K IP KVM device, launching a KVM session to the device fails with a timeout error.
 - A KVM session to a Vertiv™ Avocent® IPUHD 4K IP KVM device that goes into sleep mode due to user inactivity does not respond to keyboard or mouse input.
 - Launching a KVM or serial session to a Vertiv™ Avocent® DSView™ software device may open an additional browser tab (and leave it opened). You must manually close the additional browser tab after the session is closed.

- KVM or serial sessions to Vertiv™ Avocent® DSView™ software devices connected to a Vertiv™ Avocent® MergePoint Unity™ KVM over IP and serial console switch or a Vertiv™ Avocent® Universal Management Gateway appliance are not listed in the Sessions list page.
- Session timeout modifications do not take effect until a logout occurs; no message is forthcoming.
- Viewer sessions for a Vertiv™ Avocent® IPUHD 4K IP KVM device connected to a Vertiv™ Avocent® RM1048P Rack Manager does not show up correctly in the Dashboard.
- Web UI issues:
 - When attempting to delete a list of users that includes the default system administrator user, none of the selected users are deleted from the system.
 - The scroll bar on the Target List view is hidden when the browser window is resized to a smaller size.
 - Clicking away from the Device Properties panel before the properties are fully loaded generates several errors for Vertiv™ Avocent® IPSL IP serial devices and the Vertiv™ Avocent® IPUHD 4K IP KVM devices.
 - The RS422 and RS485 RJ-45 pin-out value options on the Physical Port Settings panel only apply to ports 1 and 2 of the Vertiv™ Avocent® ACS8000 advanced console system.
 - The web UI displays virtual machines managed by VMWare ESXi and vCenter 6.5.x, 6.7.x and 7.x versions only.
 - Unable to change a full name in the User Preferences view.
 - On the Organizations page, the Launch KVM Session icon may overlap with the Device Status icon. To resolve this issue and properly align both icons, zoom out on the browser page.
 - Creating a new organization or filtering devices on organizations without any devices occasionally generates an error message; however, the new organization is successfully created.
- General issues:
 - Upgrading a Vertiv™ Avocent® RM1048P Rack Manager appliance that is managed by the Vertiv™ Avocent® MP1000 Management Platform may display the error message *Failure: could not retrieve update status from appliance* after the firmware upgrade has completed successfully. When this occurs, manually reboot the rack manager appliance.
 - Upgrading the firmware of a Vertiv™ Avocent® MP1000VA Management Platform Virtual Appliance with the firmware of a Vertiv™ Avocent® MP1000 Management Platform causes the virtual appliance to become non-operational.
 - Unable to discover an older version of a Vertiv™ Avocent® RM1048P Rack Manager appliance using the web UI. To resolve this issue, upgrade the appliance to a newer version and re-discover the appliance from the web UI.
 - Unable to discover a Vertiv™ Geist™ rPDU device with firmware 6.x using a credential profile that is configured with username and password. To resolve this issue, enable the Aggregation feature and set the HTTP Interface to “Enabled” on the rPDU device. Then, re-discover the rPDU device using the web UI.
 - A Vertiv™ Avocent® ACS800/8000 advanced console system cannot be re-enrolled into the management platform (CA-0000765879, CAS-70019-J0X8B0, CAS-568010, CAS-568207, and CA-0000823887).
 - Vertiv™ Liebert® rack UPS and Vertiv™ Geist™ rPDU devices that are connected to a Vertiv™ Avocent® RM1048P Rack Manager, then deleted from the Appliance View may not be rediscovered and added to the Appliance View after performing a resync operation. To resolve this issue, you can remove and re-add the UPS or rPDU devices to the Appliance View.
 - The outlet groups of a Vertiv™ Liebert® rack UPS device connected to a Vertiv™ Avocent® RM1048P Rack Manager may not be synchronized in the Appliance View or Target List page after an appliance firmware upgrade. To resolve this issue, delete the UPS device and add it back to the Appliance View or Target List page.
 - A power cycle of a Vertiv™ Liebert® rack UPS device outlet group using the web UI does not work properly when the outlet group is already turned off.
 - Unable to discover a Vertiv™ Geist™ rPDU device with a Credential Profile that is configured with a specific port number. To resolve this issue, leave the port field blank and re-discover the rPDU device.
 - Changing the assigned DHCP IP address of a Vertiv™ Geist™ rPDU device to a reserved IP address causes the status of the device to show incorrectly. To resolve this issue, delete the Vertiv™ Geist™ rPDU device from the web UI and rediscover the device using the reserved IP address.
 - The Credential Profile assigned to a target device cannot be modified after the target device is discovered and added to the Target List page. To modify the Credential Profile, you need to rediscover the target device.
 - The Appliance View may show duplicate entries for Vertiv™ Geist™ rPDUs after discovery of rPDUs with the following Credential Profile Configurations:

- If there is one Credential Profile configured with SNMP V2 and firmware update credentials.

-or-

If there are two Credential Profiles where the first Profile is configured with SNMP V2 and the second is configured with username/password.

If this situation occurs and an rPDU listing is duplicated in the Appliance View, the rPDU power outlet status will not display correctly. To resolve the duplicate entry scenario, delete one of the duplicate listings. Once the duplicate listing is deleted, wait a few minutes and refresh the web page. This should then correct the rPDU power outlet status information as well.

- The scheduled Daily Alarm Purge operation only purges alarms that are cleared and older than the configured retention period.
- The alarm drop-down list in the upper right corner of the page does not update correctly when new alarms are generated. To resolve this issue, log out and log back into the application to view the updated list of alarms in the drop-down list.
- Device name synchronization is not available for Vertiv™ Geist™ rPDUs discovered via SNMP.
- Unable to change the power state of a Vertiv™ Liebert® PSI5 UPS outlet group.
- Unable to control outlet groups of a UPS device that is connected to the Vertiv™ Avocent® RM1048P Rack Manager.
- A power loss of an SMB server might cause the Vertiv™ Avocent® MP1000 Management Platform to generate HTTP 500 errors when performing backup and restore operations. To resolve this issue, connect the power to the SMB server and reconfigure the SMB server credentials and path using the CLI.
- After restoring a Vertiv™ Avocent® MP1000 Management Platform appliance from an existing SMB server backup, any existing credential profiles are not displayed on the web UI of the restored appliance. To resolve this issue, create new credential profiles with unique names using the web UI of the restored appliance.
- An attempt to establish a remote Virtual Media session to a Vertiv™ Avocent® IPUHD 4K IP KVM device managed by a Vertiv™ Avocent® RM1048P Rack Manager using the NFS Transfer Protocol fails with an error message.
- When a serial USB adapter is not plugged into the micro-USB port of a Vertiv™ Avocent® IPUHD 4K IP KVM device, the Properties panel for the device displays *No Information* with no additional details.
- The Kingston USB device is not supported and not displayed in the Boot Manager.
- Power Control is non-functional for unlicensed VMWare targets.
- The Virtual Machine Viewer Caps Lock (and other keys) are not highlighting when using Linux; this is not supported in VMWare.
- The Vertiv™ Avocent® MP1000 Management Platform uses FTP as the only mechanism to upgrade a Vertiv™ Avocent® ACS 800/8000 advanced console system unit.
- Deleting an unmanaged Vertiv™ Avocent® RM1048P Rack Manager in the Vertiv™ Avocent® MP1000 Management Platform does not trigger the rack manager to go into Standalone mode; it must be done manually.
- Unable to change settings for Vertiv™ Avocent® IPIQ IP KVM devices discovered through a Vertiv™ Avocent® RM1048P Rack Manager; settings may be updated using the Vertiv™ Avocent® RM1048P Rack Manager web UI.
- In some rare cases, the Status column in the Target List view disappears using the Chrome browser. If this occurs, clear the browser cache and open a new browser window.